

PROTECTIVE SERVICES OFFICER



VICTORIA POLICE IS LOOKING FOR PEOPLE TO TAKE ON

THE ROLE OF A PROTECTIVE SERVICES OFFICER (PSO).

What does a PSO do?

PSOs are positioned at train stations across Victoria between 6pm to 3am each day to help protect the 400,000 commuters who use the train network. PSOs are responsible for:

- Proactively monitoring train commuters and maintaining a visible presence
- Assisting the public with general enquiries
- Providing advice and ensuring the community feels safe
- Addressing incidents of anti-social behaviour including alcohol, drug related offences and property damage



VICTORIA POLICE

Am I eligible to become a PSO?

In order to be eligible to work as a PSO for Victoria Police, you must meet the following entry requirements:

Hold Australian Citizenship or Australian Permanent Residency

You must be an Australian Citizen or hold Australian permanent residency to join Victoria Police.

Demonstrate good character and reputation

Victoria Police conducts extensive background checks on Protective Services Officer applicants during the selection process. For more information regarding the Victoria Police prior history guidelines visit: www.policecareer.vic.gov.au/psso/forms-psy.

Meet the minimum medical requirements

You will be required to meet the minimum medical requirements as per the Victoria Police medical policy in order to perform the role. For more information regarding the Victoria Police medical guidelines visit: www.policecareer.vic.gov.au/psso/forms-psy.

Demonstrate sound English communication skills

One of the fundamental skills that you will need to demonstrate as a PSO applicant is your ability to communicate well in English. This means having the ability to read, write, listen and verbally communicate in English at a level that will allow you to competently carry out the duties of the role in an operational context.

Note: Victoria Police is also particularly interested in recruits with bilingual communication skills who are able to talk to a member of the public in their native language and convey information back in English.

Provide proof of educational qualifications if under 21

If you are under 21 years of age, you must have passed the Victorian Certificate of Education (VCE) or equivalent (Senior Level Victorian Certificate of Applied Learning (VCAL) is accepted) prior to induction.

What other important information should I take into consideration before applying to become a PSO?

- As a PSO you will be working 80 hours per fortnight on a permanent twilight shift (starting time between 3pm to 7pm and finishing time between 2am and 3am)
- As a PSO you will come into contact with conflict, violent offenders and drug and alcohol affected people
- As a PSO you will be expected to put aside your personal, religious and political views to uphold the laws of the state
- As a PSO you will be required to carry a firearm
- As a PSO your conduct on and off duty will reflect on yourself and Victoria Police. This behaviour must be of a high standard and reflect the values of Victoria Police
- As a PSO you will need to have access to a private vehicle to transport you to and from work as public transport services will have ceased by the time you finish your shift
- As a PSO you will be given the opportunity to express what area you would like to be deployed to after training; however this will be reliant on availability

What is the application process for a PSO?

As an applicant, you will be required to pass through the following stages before being selected for employment with Victoria Police:

Step 1	Submit an online application via www.policecareer.vic.gov.au
Step 2	Sit an exam
Step 3	Undergo preliminary background checking
Step 4	Undergo fitness testing
Step 5	Undergo psychological screening
Step 6	Undergo a medical assessment
Step 7	Undergo comprehensive background checking
Step 8	Undergo a panel interview

What are the salary and benefits of the PSO role?

- Competitive base salary from first day of training
- Salary increments yearly and additional shift allowances
- 9 weeks leave (comprising of 5 weeks recreation leave, 2 weeks in lieu of public holidays plus 10 days of accrued time off)
- Defence Force Leave
- Uniforms supplied
- Job Security

What training will I get as a PSO?

All of our PSOs undergo training for the first 6 months of their employment with Victoria Police as follows:



Week 1 to 12: Training at the Victoria Police Academy in law, communication skills and operational safety training (including firearms training)



Week 13 to 24: Training at a Melbourne CBD train station with a mentor

Still need more information?

Victoria Police runs PSO information sessions in and around Melbourne each week.

To check out the dates and times visit:
www.policecareer.vic.gov.au/psd/info-session

Or

E-mail your enquiry to:
rsbmarketing@police.vic.gov.au



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