



Minister for Police and Emergency Services

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Mr Shane Patton APM
Chief Commissioner of Police
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Dear Chief Commissioner

2020-22 STATEMENT OF EXPECTATIONS (SOE) FOR VICTORIA POLICE'S LICENSING AND REGULATION DIVISION (LRD)

I am pleased to provide you with the 2020-22 SOE for Victoria Police's LRD which applies for the period 1 July 2020 to 30 June 2022, or until otherwise amended.

Improving the administration and enforcement of regulation

This SOE sets out my expectations of LRD's contribution to the government's Regulation Reform Program to reduce red tape affecting business, not-for-profit organisations, government service providers and households by promoting greater efficiency and effectiveness in the administration and enforcement of regulation. It also outlines my expectations on broader improvements for LRD's performance.

As Minister for Police, I am responsible for administering the *Firearms Act 1996*, *Private Security Act 2004*, *Control of Weapons Act 1990* and other associated Regulations that affect businesses and the broader Victorian community. This SOE should be read within the context of the objectives, obligations and functions outlined in these Acts as amended.

This SOE continues to address key governance arrangements, performance objectives and targets aimed at improving the administration and enforcement of regulation and, therefore, reducing its cost impact on businesses and community.

Improvements and targets

Based on consultation that occurred between the Department of Justice and Community Safety (DJCS) and LRD, I have identified four new performance improvements for the 2020-22 SOE. These targets encompass the timeliness and risk-based regulation elements of the key areas of governance and operational performance. They are also opportunities for LRD to make improvements to reduce cost impacts on business.

The LRD is expected to identify activities it will undertake to achieve the following performance improvements by 30 June 2022:

- Review and identify opportunities for improvement of current licence application processing practices.
- Explore the feasibility of integrating LRD service delivery with Service Victoria.
- Review and evaluate the current LRD Risk Based Regulation framework.
- Review the LRD online information and make recommendations for increasing compliance with Victorian Government accessibility standards.

In developing actions to achieve these improvements, LRD is expected to consult with Better Regulation Victoria, DJCS, business and the broader community as appropriate.

Reporting

Reporting on your progress to achieve these SOE performance improvements should be undertaken in the context of annual reporting to avoid dual reporting streams. As part of annual reporting, regulators are expected to report on:

- current baseline levels of performance for the improvements set out in the SOE, and
- activities to be undertaken to reach the performance improvements set out in the SOE.

I expect that these SOE performance improvements should be published on Victoria Police's website upon receipt.

I also ask that Victoria Police responds to this letter as soon as possible, outlining how it intends to achieve the performance improvements as set out in this SOE. This response should include details of the specific activities that will be undertaken by the LRD and should be published on the Victoria Police website.

I have been advised of the co-operative way in which LRD has worked with DJCS in fulfilling the requirements of this SOE, and I look forward to LRD continuously working towards achieving best practice in the administration and enforcement of regulation.

Yours sincerely



Hon Lisa Neville MP
Minister for Police and Emergency Services

26 / 7 / 2020