



Parcel and letterbox security

Key crime prevention tips

- Secure it.
- Divert it.

Theft prevention checklist

Secure it:

- Choose a design that does not allow access from the front or back.
- Install a good quality lock on the access point.
- Overlay letterboxes with additional security.
 - Install letter boxes in the secure area of the building.
 - Ensure CCTV cameras cover letterboxes.

Divert it:

- Avoid having bank or utility documents sent by post. Instead have them sent by email.
- Send parcels to a parcel locker, PO Box or other collection point. Information on Australia Post options is available here: auspost.com.au/delivery-options.

My mail has been stolen, what next?

- Depending on what was stolen, notify your bank or VicRoads.

Report it:

- Call the Police Assistance Line on 131 444 or report online at www.police.vic.gov.au/police-assistance-line-and-online-reporting.

**For more information,
visit police.vic.gov.au/your-safety**